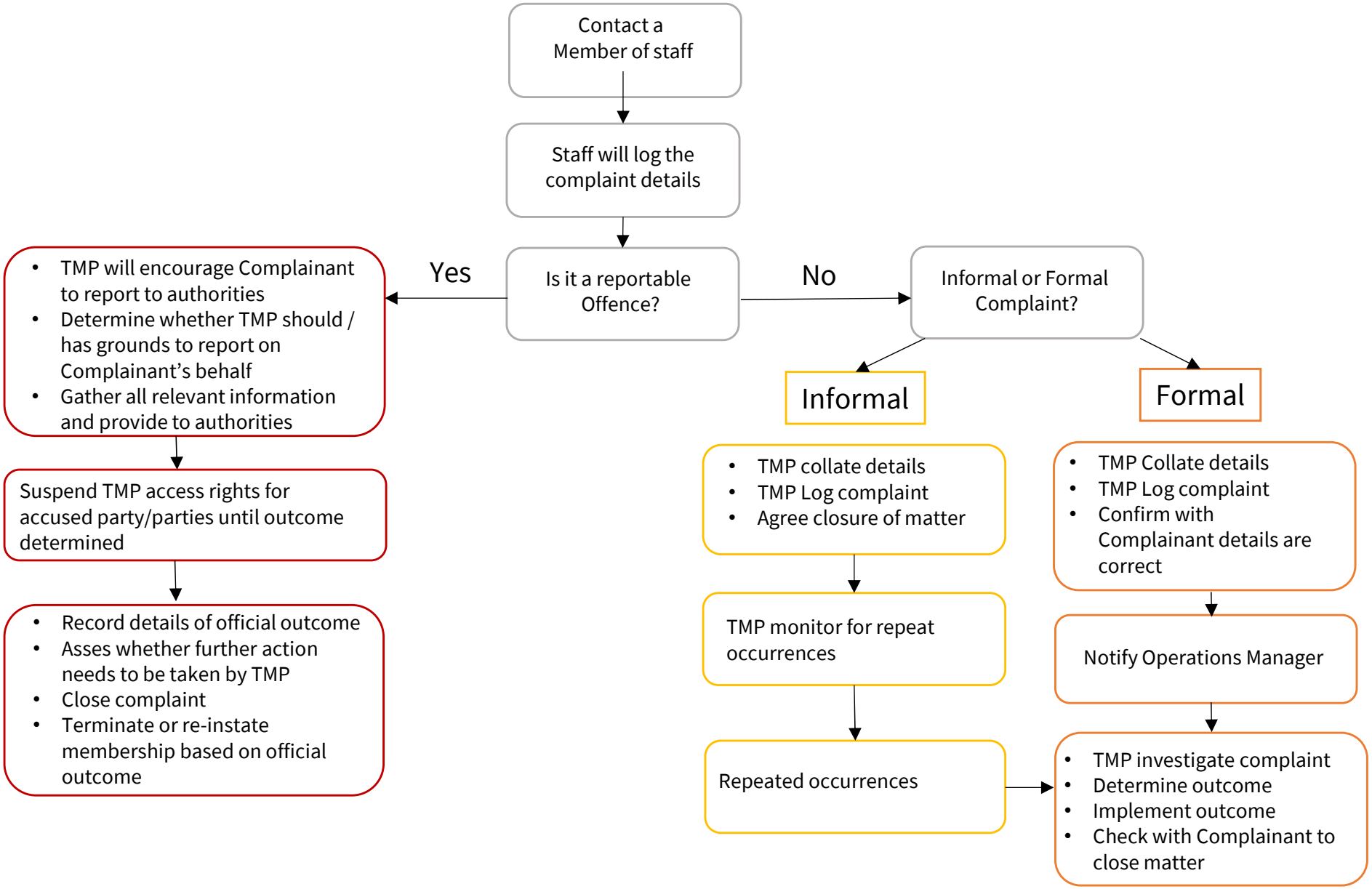
Grievance Process

Need to raise a concern, complaint or grievance?